**CLEC Pre-Ordering Interface  
Test Case Catalog (TCC) for**

**Customer Service Record**

***AT&T March 2025 Release***

***Catalog Publication Date: 2/3/2025 - Catalog Version: 40.0***

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# Revision History

The following table documents all changes to the Test Case Catalog:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **TCC Version Number** | **Test Case Number** | **Test Case Version** | **Date** | **Description of Changes** |
| 1.0 | 1-15 | 1.0 | 8/21/02 | Initial Issuance of Document |
| 2.0 | 16 | 2.0 | 11/04/02 | Add Loop Make Up Working Case |
| 2.1 | NA | 2.0 | 12/09/02 | 11.0 Release (Draft 2) |
| 3.0 | 5 | 2.0 | 1/20/03 | Change State Code field from GA to AT. |
| 3.0 | 8-11 | 2.0 | 1/20/03 | Replace output data files. |
| 3.1 | NA | NA | 4/14/03 | Update ‘How to Use This Document’ section |
| 3.1 | 1-6 | 1.0 | 4/14/03 | Replace input/output data files |
| 4.0 | NA | NA | 4/14/03 | Updated ‘How to Use This Document’ section |
| 4.0 | NA | NA | 4/14/03 | Removed API input/output. |
| 4.1 | NA | NA | 7/7/03 | Updated verbiage in ‘Objective’ and ‘How to Use This Document’ sections |
| 4.1 | NA | NA | 7/7/03 | Added ‘Note: ‘Customer Service Record (Unparsed) not supported in IA EDI’ at end of About This Document section. |
| 4.1 | NA | NA | 7/7/03 | Changed the word ‘REQTYP’ in notes to ‘transaction type’ at end of About This Document section. |
| 4.1 | NA | NA | 7/7/03 | Added additional note at end of About This Document section. |
| 4.1 | 2 | 2.0 | 7/7/03 | Changed input data |
| 4.1 | 3 | 2.0 | 7/7/03 | Change account telephone number for input data from ‘4045899999’ to ‘4044519999’ |
| 4.1 | 4 | 2.0 | 7/7/03 | Removed input data from test script |
| 4.1 | 1-6 | NA | 7/7/03 | Replaced XML input/output data files for all Pre Order TCC test cases |
| 5.0 | 1-6 | NA | 9/15/03 | Replaced XML input/output data |
| 5.0.1 | 1, 5, 6 | 2.0 | 10/17/03 | Updated test case scripts to reflect ELMS6 input field names and definitions |
| 5.0.1 | 2, 3, 4 | 3.0 | 10/17/03 | Updated test case scripts to reflect ELMS6 input field names and definitions |
| 5.0.1 | 1-6 | NA | 10/17/03 | Replaced XML input/output data |
| 5.1 | 4 | 4.0 | 12/8/03 | Removed test case CR04 |
| 5.1 | 1-3, 5-6 | NA | 12/8/03 | Replaced XML input/output data |
| 6.0 | 1-3, 5-6 | NA | 1/28/04 | Replaced XML input/output data |
| 6.1 | 1-3, 5-6 | NA | 3/26/04 | Replaced XML input/output data |
| 7.0 | 1-3, 5-6 | NA | 5/10/04 | Removed XML input/output data and included note: **NO DATA AVAILABLE AT TIME OF PUBLICATION** |
| 7.0.1 | NA | NA | 5/21/04 | Removed “Pre-Order Transactions - “ from cover page and removed “Request Type” from footer. |
| 7.0.1 | 1-3, 5-6 | NA | 5/21/04 | Replaced XML input/output data |
| 7.1 | 1-3, 5-6 | NA | 8/6/04 | Replaced XML input/output data |
| 8.0 | 1-3, 5-6 | NA | 9/13/04 | Removed XML input/output data and included note: **NO DATA AVAILABLE AT TIME OF PUBLICATION** |
| 8.0.1 | 1-3, 5-6 | NA | 9/24/04 | Replaced XML input/output data |
| 8.0.1 | 7 | NA | 9/24/04 | Added Test Case (CR07) to test new LSF indicator in output |
| 8.1 | 1-3, 5-7 | NA | 12/6/04 | Replaced XML input/output data |
| 9.0 | 1-3, 5-7 | NA | 01/14/05 | Replaced XML input/output data |
| 9.0.1 | 1-3, 5-7 | NA | 01/28/05 | Replaced XML input/output data |
| 9.1 | 1-3, 5-7 | NA | 03/21/05 | Replaced XML input/output data |
| 10.0 | All | NA | 08/03/09 | Changed XML Input/Output Headings to TAG Input/Output |
| 10.0 | All | NA | 08/03/09 | Added New XML Input/Output Data |
| 11.0 | All | NA | 05/28/10 | Removed TAG and EDI Input/Output Data |
| 23.0 | All | NA | 09/19/12 | Added note that RVER field is no longer required with Nov 2012 release. |
| 29.0 | ALL | NA | 12/03/14 | Updated test case scripts to include XML fields and data. |
| 29.0 | 4 | NA | 12/02/14 | Added new scenario with different expected response to replace CR04. |
| 38.0 | ALL | NA | 08/26/22 | Updated XML Input/Output Data |
| 39.0 | NA | NA | 9/17/2024 | Updated TPP URL |

# About This Document

**Objective:**  
This document was designed to provide pre-compiled testing data that represents a broad sampling of the AT&T wholesale electronic interface ordering/pre-ordering transactions. This information is intended for use during planning and execution of electronic interface testing in the CLEC Application Verification Environment (CAVE) during the validity testing phase for the XML, LEX and Verigate interfaces.

**Intended Audience:**The Test Case Catalog (TCC) is designed for use by Competitive Local Exchange Carriers (CLECs) who order local exchange products and services from AT&T, as well as for software vendors who provide electronic commerce software and/or services to the CLEC community.

**How to Use This Document:**

This document consists of two primary sections.

The first section contains the test case summary table. The summary table provides a listing of all test cases contained within this document, referenced by test case number. The summary also lists the summary description for each test case, and should serve as a tool for quickly locating test cases that meet your testing requirements.

The second section contains the actual test cases. Each “test case" has a unique alphanumeric identifier (Test Case Number), and consists of the following:

* Test Scenario - a plain English description/summary of the test.
* Test Script - a list of the field names, descriptions of each field name, and the values that belong in each field for the purpose of executing the test.
* XML Input - an example of the test case in XML submission format.
* XML Output - an example of the typical XML response data that would follow submission of the test case.

For additional information regarding electronic interface testing, please reference the AT&T Testing Practices and Procedures (TPP) document located at:

[AT&T Clec Online (att.com)](https://clec.att.com/clec/hb/shell.cfm?section=2823&hb=507)

Note:

\* Asterisk (\*) indicates Test Scenario is required for Software Vendor Process (SVP) vendors seeking certification for specified transaction type.

The following data fields may be variable on the test cases: Account telephone number; exchange company circuit ID.

**With the November 2012 release, the RVER field is no longer required. This field should not appear in the various table entries but may appear in the**

**input/output files as these files were executed and documented prior to the November 2012 release.**

### Test Case Summary Table

| **Test Case** | **TAG Transaction Type** | **Transaction Description** | **Ordering Test Case Associated With** |
| --- | --- | --- | --- |
| CR01 | CSR (UNPARSED) | **\*** Customer Service Record request by ATN | M026 |
| CR02 | CSR (UNPARSED) | **\*** Customer Service Record request by circuit ID | N/A |
| CR03 | CSR (UNPARSED) | Customer Service Record request by ATN that is not found. | N/A |
| CR04 | CSR (UNPARSED) | Customer Service Record request by ATN that is not the main account number. |  |
| CR05 | CSR (UNPARSED) | \*Customer Service Record with Local Service information | N/A |
| CR06 | CSR (UNPARSED) | Error returned for Customer Service Record request | N/A |
| CR07 | CSR (UNPARSED) | Customer Service Record request by ATN with LSF indicator in output | N/A |

|  |  |
| --- | --- |
| **Scenario Number:** | **\*CR01** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Customer Service Record request by ATN with LSI\_IND=N returns BLP0000CSR-CSR Transaction Completed Successfully.** |
| **Firm Order Associated With:** | **M026** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **GA** |
| **TXNUM** | **Transaction Number** | **CR01** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **ATN** | **Account Telephone Number** | **4047993365** |
| **LSI\_IND** | **Local Service Indicator** | **N** |

**XML INPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:HDR>

  <preorder:CCNA>ZXL</preorder:CCNA>

  <preorder:TXNUM>CTE-CR01-1</preorder:TXNUM>

  <preorder:CC>9999</preorder:CC>

  <preorder:STATE>GA</preorder:STATE>

  <preorder:CLEC\_APPL\_ID>POA</preorder:CLEC\_APPL\_ID>

  <preorder:TRX\_NAME>CSRQY</preorder:TRX\_NAME>

  <preorder:TEST\_PROD\_INDICATOR>T</preorder:TEST\_PROD\_INDICATOR>

  <preorder:RVER>10.16</preorder:RVER>

  <preorder:MSG\_TIMESTAMP>2014-12-02T15:25:17-05:00</preorder:MSG\_TIMESTAMP>

  <preorder:DTSENT>201412020325PM</preorder:DTSENT>

  </preorder:HDR>

  <preorder:ATN>4047993365</preorder:ATN>

  <preorder:AGAUTH>Y</preorder:AGAUTH>

  <preorder:AUTH\_DATE>20120319</preorder:AUTH\_DATE>

  <preorder:LSI\_IND>N</preorder:LSI\_IND>

  </preorder:UNPARSED\_CSI\_REQ>

  </ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**" xmlns:addon="**http://lsr.att.com/preorder/addon**">

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <HDR>

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  <MSG\_TIMESTAMP>2014-12-02T14:25:19</MSG\_TIMESTAMP>

  <TXNUM>CTE-CR01-1</TXNUM>

  <CC>9999</CC>

  <STATE>GA</STATE>

  <DTSENT>201412020225PM</DTSENT>

  <TRX\_NAME>CSRQY</TRX\_NAME>

  <TEST\_PROD\_INDICATOR>T</TEST\_PROD\_INDICATOR>

  </HDR>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <RESP\_STATUS\_GRP>

  <PRESPC>BLP0000CSR</PRESPC>

  <PRESPD>CSR Transaction Completed Successfully.</PRESPD>

  </RESP\_STATUS\_GRP>

  <CSR\_TEXT>ACCT **404 799-3365** 366 EXCH ATLB BCS UEPRX STAT OPEN TYPE RESIDENCE SVCC 1S EQIND1 8 LASTZSER 268435472 DISCDATE MULTLINE 1 HTGHMLCT 0 JOINTIND JAZZIND BREFIND DENYIND 0</CSR\_TEXT>

  <CSR\_TEXT>AECN 9998, UEPRX TTRA 404 794 ETET MECHADJ CENT R0Y ---LIST NP (NON-PUB) COAST, SEA LA 2071 HOLLYWOOD D\*R N\*W SA 2071 HOLLYWOOD DR NW, ATL, GA DZIP 30318 ---DIR DDA SEA COAST 2071 HOLLYWOOD DR NW ATL GA 30318 DEL A0 ---BILL</CSR\_TEXT>

  <CSR\_TEXT>BN1 BELLSOUTH TEST ACCT BN2 UAT TEAM BA3 ROOM 27M40 BA4 675 W PEACHTREE ST PO ATLANTA GA 30375-0001 TAX 0NN0 TAR 001,981 BTN 770 Q98-8280-280 MAN C9998 SS 5GH-TP-0000;N ZPTX Y BIR BSBD BIR BSBON CC[KNOWN GOOD CREDIT] DOI[Date(20050408)]</CSR\_TEXT>

  <CSR\_TEXT>---S&E (CHARGEABLE LISTINGS) 1 NPU Non Published Service~ /AECN 9998/SED 04-08-05 /ZSER 7410000009 /RATE 4.38 (LINES & STATIONS) 1 UEPRL Unbundled Exchange Port, Residence, Measured~ /TN 404 799-3365/PIC NONE /LPIC NONE/PCA BO, 05-03-02 /LPCA BO, 05-03-02 /TTRA 404 794/EXK 404 794 /LRN 4047940000/AECN 9998 /SED 04-08-05/ZSER 7B1000000A</CSR\_TEXT>

  <CSR\_TEXT>/RATE NR 1 ESX Call Waiting~ /TN 404 799-3365/AECN 9998 /SED 04-08-05/ZSER 821000000B /RATE NR 1 ETET1 End-to-End Testing Use Only~ /TN 404 799-3365/AECN 9998 /SED 04-08-05/ZSER 891000000C /RATE NR 1 LNPCX FCC Local No Port Ln Charge-Ln~ /TN 404 799-3365/AECN 9998 /SED 04-08-05/ZSER 901000000D /RATE NR 1 UEPLX Unbundled Loop Voice Grade~ /TN 404 799-3365/AECN 9998</CSR\_TEXT>

  <CSR\_TEXT>/SED 04-08-05/ZSER 971000000E /RATE 10.80 1 UEPVF UNE Vertical Features Package~ /TN 404 799-3365/AECN 9998 /SED 04-08-05/ZSER 9E1000000F /RATE NR 1 UNECN CLEC Contact Name & Number, Provisioning Only, Zero-Rated~ /TN **404 799-3365** /ZRCI BELLSOUTH TEST ACCT, THETA JOHNSON, 2 052 641-586. /AECN 9998/SED 04-08-05 /ZSER 3B10000010 /RATE NR ---COMPLETED ACTIVITY</CSR\_TEXT>

  <CSR\_TEXT>4047993365RC 10-01-14 RATECHANGE 10-12-14 4047993365RC 09-28-14 RATECHANGE 09-28-14 CO2N81B3 04-08-05 053639C2N81B 04-13-05 3641 OTN=4047993365365</CSR\_TEXT>

  </UNPARSED\_CSI\_RESP>

  </m1:ATT\_UNPARSED\_CSI\_RESP>

|  |  |
| --- | --- |
| **Scenario Number:** | **\*CR02** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Customer Service Record request by circuit ID returns BLP0000CSR-CSR Transaction Completed Successfully.** |
| **Firm Order Associated With:** | **N/A** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **AT** |
| **TXNUM** | **Transaction Number** | **CR02** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **CSR\_ECCKT** | **Exchange Company Circuit ID** | **40DHD1539508SB** |
| **LSI\_IND** | **Local Service Indicator** | **N** |

**XML INPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:HDR>

  <preorder:CCNA>ZXL</preorder:CCNA>

  <preorder:MSG\_TIMESTAMP>2014-12-03T14:43:32-05:00</preorder:MSG\_TIMESTAMP>

  <preorder:TXNUM>CTE-CR02-1</preorder:TXNUM>

  <preorder:CC>9999</preorder:CC>

  <preorder:STATE>AT</preorder:STATE>

  <preorder:DTSENT>201412030243PM</preorder:DTSENT>

  <preorder:TRX\_NAME>CSRQY</preorder:TRX\_NAME>

  <preorder:TEST\_PROD\_INDICATOR>T</preorder:TEST\_PROD\_INDICATOR>

  <preorder:RVER>10.14</preorder:RVER>

  </preorder:HDR>

  <preorder:AGAUTH>Y</preorder:AGAUTH>

  <preorder:AUTH\_DATE>20140319</preorder:AUTH\_DATE>

  <preorder:CSR\_ECCKT>40DHD1539508SB</preorder:CSR\_ECCKT>

  <preorder:LSI\_IND>N</preorder:LSI\_IND>

  </preorder:UNPARSED\_CSI\_REQ>

  </ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**" xmlns:addon="**http://lsr.att.com/preorder/addon**">

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <HDR>

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  <MSG\_TIMESTAMP>2014-12-03T13:43:33</MSG\_TIMESTAMP>

  <TXNUM>CTE-CR02-1</TXNUM>

  <CC>9999</CC>

  <STATE>GA</STATE>

  <DTSENT>201412030143PM</DTSENT>

  <TRX\_NAME>CSRQY</TRX\_NAME>

  <TEST\_PROD\_INDICATOR>T</TEST\_PROD\_INDICATOR>

  </HDR>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <RESP\_STATUS\_GRP>

  <PRESPC>BLP0000CSR</PRESPC>

  <PRESPD>CSR Transaction Completed Successfully.</PRESPD>

  </RESP\_STATUS\_GRP>

  <CSR\_TEXT>CKT 40.DHD1.539508..SB TN 404M015881881,BELLSOUTH TEL ,ATLJ,CLS</CSR\_TEXT>

  </UNPARSED\_CSI\_RESP>

  </m1:ATT\_UNPARSED\_CSI\_RESP>

|  |  |
| --- | --- |
| **Scenario Number:** | **CR03** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Customer Service Record request by ATN returns BLP1003CSR-Account not found.** |
| **Firm Order Associated With:** | **N/A** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **GA** |
| **TXNUM** | **Transaction Number** | **CR03** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **ATN** | **Account Telephone Number** | **4045119999** |
| **LSI\_IND** | **Local Service Indicator** | **N** |

**XML INPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:HDR>

  <preorder:CCNA>ZXL</preorder:CCNA>

  <preorder:TXNUM>CTE-CR03-1</preorder:TXNUM>

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  <preorder:STATE>GA</preorder:STATE>

  <preorder:TRX\_NAME>CSRQY</preorder:TRX\_NAME>

  <preorder:TEST\_PROD\_INDICATOR>T</preorder:TEST\_PROD\_INDICATOR>

  <preorder:RVER>10.14</preorder:RVER>

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  <preorder:ATN>4045119999</preorder:ATN>

  <preorder:AGAUTH>Y</preorder:AGAUTH>

  <preorder:AUTH\_DATE>20140319</preorder:AUTH\_DATE>

  <preorder:LSI\_IND>N</preorder:LSI\_IND>

  </preorder:UNPARSED\_CSI\_REQ>

  </ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**" xmlns:addon="**http://lsr.att.com/preorder/addon**">

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <HDR>

  <MESSAGE\_ID>1417554949137913.8983754441576</MESSAGE\_ID>

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  <TXNUM>CTE-CR03-1</TXNUM>

  <CC>9999</CC>

  <STATE>GA</STATE>

  <DTSENT>201412020315PM</DTSENT>

  <TRX\_NAME>CSRQY</TRX\_NAME>

  <TEST\_PROD\_INDICATOR>T</TEST\_PROD\_INDICATOR>

  </HDR>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <RESP\_STATUS\_GRP>

  <PRESPC>BLP1003CSR</PRESPC>

  <PRESPD>Account 4045119999 not found in AT&T's CSR database.</PRESPD>

  </RESP\_STATUS\_GRP>

  </UNPARSED\_CSI\_RESP>

  </m1:ATT\_UNPARSED\_CSI\_RESP>

|  |  |
| --- | --- |
| **Scenario Number:** | **CR04** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Customer Service Record request by ATN returns BLP1009CSR-Requested account 4042551476 is not a main telephone. Reenter 404M270644 to access CSR information..** |
| **Firm Order Associated With:** | **N/A** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **GA** |
| **TXNUM** | **Transaction Number** | **CR04** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **ATN** | **Account Telephone Number** | **4045119999** |
| **LSI\_IND** | **Local Service Indicator** | **N** |

**XML INPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <preorder:HDR>

  <preorder:CCNA>ZXL</preorder:CCNA>

  <preorder:TXNUM>CTE-CR04-1</preorder:TXNUM>

  <preorder:CC>9999</preorder:CC>

  <preorder:STATE>GA</preorder:STATE>

  <preorder:TRX\_NAME>CSRQY</preorder:TRX\_NAME>

  <preorder:TEST\_PROD\_INDICATOR>T</preorder:TEST\_PROD\_INDICATOR>

  <preorder:RVER>10.14</preorder:RVER>

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  </preorder:HDR>

  <preorder:ATN>4042551476</preorder:ATN>

  <preorder:AGAUTH>Y</preorder:AGAUTH>

  <preorder:AUTH\_DATE>20140319</preorder:AUTH\_DATE>

  <preorder:LSI\_IND>N</preorder:LSI\_IND>

  </preorder:UNPARSED\_CSI\_REQ>

  </ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**" xmlns:addon="**http://lsr.att.com/preorder/addon**">

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <HDR>

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  <MSG\_TIMESTAMP>2014-12-03T13:56:02</MSG\_TIMESTAMP>

  <TXNUM>CTE-CR04-1</TXNUM>

  <CC>9999</CC>

  <STATE>GA</STATE>

  <DTSENT>201412030156PM</DTSENT>

  <TRX\_NAME>CSRQY</TRX\_NAME>

  <TEST\_PROD\_INDICATOR>T</TEST\_PROD\_INDICATOR>

  </HDR>

[**-**](http://validator.web.att.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp) <RESP\_STATUS\_GRP>

  <PRESPC>BLP0009CSR</PRESPC>

  <PRESPD>Requested account 4042551476 is not a main telephone. Reenter 404M270644 to access CSR information.</PRESPD>

  </RESP\_STATUS\_GRP>

  </UNPARSED\_CSI\_RESP>

  </m1:ATT\_UNPARSED\_CSI\_RESP>

|  |  |
| --- | --- |
| **Scenario Number:** | **\*CR05** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Customer Service Record request by ATN with LSI\_IND=Y returns BLP0000CSR-CSR Transaction Completed Successfully.** |
| **Firm Order Associated With:** | **N/A** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **GA** |
| **TXNUM** | **Transaction Number** | **CR05** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **ATN** | **Account Telephone Number** | **4047993365** |
| **LSI\_IND** | **Local Service Indicator** | **Y** |

**XML INPUT:**

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <preorder:HDR>

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<preorder:RVER>**10.05**</preorder:RVER>

<preorder:CC>**9999**</preorder:CC>

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<preorder:TRX\_NAME>**CSRQY**</preorder:TRX\_NAME>

<preorder:TEST\_PROD\_INDICATOR>**T**</preorder:TEST\_PROD\_INDICATOR>

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<preorder:DTSENT>**200906260739AM**</preorder:DTSENT>

</preorder:HDR>

<preorder:ATN>**4047993365**</preorder:ATN>

<preorder:AGAUTH>**Y**</preorder:AGAUTH>

<preorder:AUTH\_DATE>**20030514**</preorder:AUTH\_DATE>

<preorder:LSI\_IND>**Y**</preorder:LSI\_IND>

</preorder:UNPARSED\_CSI\_REQ>

</uom:ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**">

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <HDR>

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<RVER>**10.05**</RVER>

<CC>**9999**</CC>

<STATE>**GA**</STATE>

</HDR>

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <RESP\_STATUS\_GRP>

<PRESPC>**BLP0000CSR**</PRESPC>

<PRESPD>**CSR Transaction Completed Successfully.**</PRESPD>

</RESP\_STATUS\_GRP>

<CSR\_TEXT>**ACCT 4047993365366 BN1 BELLSOUTH TEST ACCT BA2 UAT TEAM BA3 ROOM 27M40 BA4 675 W PEACHTREE ST PO ATLANTA GA 30375 1 ESX Call Waiting~ +0000000.00 1 ETET1 End-to-End Testing Use Only~ +0000000.00 1 LNPCX FCC Local No Port Ln Charge-Ln~ +0000000.00 1 NPU Non Published Service~ +0000000.00 1 UEPLX Unbundled Loop Voice Grade~**</CSR\_TEXT>

<CSR\_TEXT>**+0000000.00 1 UEPRL Unbundled Exchange Port, Residence, Measured~ +0000000.00 1 UEPVF UNE Vertical Features Package~ +0000000.00 1 UNECN CLEC Contact Name & Number, Provisioning Only, Zero-Rated~ +0000000.00**</CSR\_TEXT>

</UNPARSED\_CSI\_RESP>

</m1:ATT\_UNPARSED\_CSI\_RESP>

|  |  |
| --- | --- |
| **Scenario Number:** | **CR06** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Error 501 returned for Customer Service Record request.** |
| **Firm Order Associated With:** | **N/A** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **GA** |
| **TXNUM** | **Transaction Number** | **CR06** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **ATN** | **Account Telephone Number** | **5555555555** |
| **LSI\_IND** | **Local Service Indicator** | **N** |

**XML INPUT:**

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <preorder:HDR>

<preorder:TXNUM>**CVTCR06R31**</preorder:TXNUM>

<preorder:RVER>**10.05**</preorder:RVER>

<preorder:CC>**9999**</preorder:CC>

<preorder:STATE>**KY**</preorder:STATE>

<preorder:TRX\_NAME>**CSRQY**</preorder:TRX\_NAME>

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</preorder:HDR>

<preorder:ATN>**5555555555**</preorder:ATN>

<preorder:AGAUTH>**Y**</preorder:AGAUTH>

<preorder:AUTH\_DATE>**20030514**</preorder:AUTH\_DATE>

<preorder:LSI\_IND>**N**</preorder:LSI\_IND>

</preorder:UNPARSED\_CSI\_REQ>

</uom:ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**">

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <HDR>

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<RVER>**10.05**</RVER>

<CC>**9999**</CC>

<STATE>**KY**</STATE>

</HDR>

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <RESP\_STATUS\_GRP>

<RESPC>**501**</RESPC>

<RESPD>**Invalid Field: ATN - INVALID NPA FOR ACCOUNT 555**</RESPD>

</RESP\_STATUS\_GRP>

</UNPARSED\_CSI\_RESP>

</m1:ATT\_UNPARSED\_CSI\_RESP>

|  |  |
| --- | --- |
| **Scenario Number:** | **CR07** |
| **Transaction Type:** | **CSR (Unparsed)** |
| **Transaction Description:** | **Customer Service Record request by ATN returns BLP0000CSR with LSF indicator in output** |
| **Firm Order Associated With:** | **M026** |

| **FIELD** | **DEFINITION** | **INPUT** |
| --- | --- | --- |
| **CCNA** | **Customer Carrier Name Abbreviation** | **ZXL** |
| **CC** | **Company Code** | **9999** |
| **STATE** | **State** | **KY** |
| **TXNUM** | **Transaction Number** | **CR07** |
| **TRX\_NAME** | **Transaction Name** | **CSRQY** |
| **AG\_AUTH\_ST** | **Agency Authorization Status** | **Y** |
| **AUTH\_DATE** | **Authorization Date** | **YYYYMMDD (Any date prior to today’s date)** |
| **ATN** | **Account Telephone Number** | **5022685444** |
| **LSI\_IND** | **Local Service Indicator** | **N** |

**XML INPUT:**

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <preorder:UNPARSED\_CSI\_REQ>

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <preorder:HDR>

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<preorder:RVER>**10.05**</preorder:RVER>

<preorder:CC>**9999**</preorder:CC>

<preorder:STATE>**KY**</preorder:STATE>

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<preorder:DTSENT>**200906260739AM**</preorder:DTSENT>

</preorder:HDR>

<preorder:ATN>**5022685444**</preorder:ATN>

<preorder:AGAUTH>**Y**</preorder:AGAUTH>

<preorder:AUTH\_DATE>**20030514**</preorder:AUTH\_DATE>

<preorder:LSI\_IND>**N**</preorder:LSI\_IND>

</preorder:UNPARSED\_CSI\_REQ>

</uom:ATT\_UNPARSED\_CSI\_REQ>

**XML OUTPUT:**

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <UNPARSED\_CSI\_RESP xmlns="**http://lsr.att.com/obf/tML/UOM**">

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <HDR>

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<RVER>**10.05**</RVER>

<CC>**9999**</CC>

<STATE>**KY**</STATE>

</HDR>

[**-**](http://pstz0577.pedc.sbc.com:9001/webapp/transactionmanagement/ViewSourceDetails.jsp##) <RESP\_STATUS\_GRP>

<PRESPC>**BLP0000CSR**</PRESPC>

<PRESPD>**CSR Transaction Completed Successfully.**</PRESPD>

</RESP\_STATUS\_GRP>

<CSR\_TEXT>**ACCT 502 268-5444 229 EXCH MLTN BCS UEPRX STAT OPEN TYPE RESIDENCE SVCC 1S EQIND1 7 LASTZSER 268435463 MULTLINE 1 HTGHMLCT 0 JOINTIND JAZZIND BREFIND DENYIND 0 BMIHTIND**</CSR\_TEXT>

<CSR\_TEXT>**SENSACCT AECN 9999, UEPRX TTRA 502 268 ETET MECHADJ CENT R0Y ---LIST LN BEAR, BUFORD LA 38 OLD MILL R\*D SA 38 OLD MILL RD, MILTON, KY DZIP 40045 ---DIR DDA BUFORD BEAR 38 OLD MILL RD MILTON KY 40045 DEL A1**</CSR\_TEXT>

<CSR\_TEXT>**---BILL BILL BN1 BELLSOUTH CAVE BA2 TEST ACCOUNT BA3 675 W PEACHTREE ST BA4 26V40 BSC PO ATLANTA GA 30096 TAX 1N11 TAR 000,912 PACI XXXX BTN 502 Q88-6621-621 MAN C9999 PHB X LSF LP 07-26-2004 SS 000-00-0000;N**</CSR\_TEXT>

<CSR\_TEXT>**ZPTX Y BIR BSBD BIR BSBON CC[KNOWN GOOD CREDIT] DOI[Date(20040726)] ---S&E (LINES & STATIONS) 1 UEPRL Unbundled Exchange Port, Residence, Measured~ /TN 502 268-5444/ADL/PIC NONE /LPIC NONE/PCA BO, 07-26-04 /LPCA BO, 07-26-04 /TTRA 502 268/EXK 502 268 /LRN 5022680000/AECN 9999 /SED 07-26-04/ZSER 3C10000001**</CSR\_TEXT>

<CSR\_TEXT>**/RATE 2.61 1 ESX Call Waiting~ /TN 502 268-5444/AECN 9999 /SED 07-26-04/ZSER 4310000002 /RATE NR 1 ETET1 End-to-End Testing Use Only~ /TN 502 268-5444/AECN 9999 /SED 07-26-04/ZSER 4A10000003 /RATE NR 1 LNPCX FCC Local No Port Ln Charge-Ln~ /TN 502 268-5444/AECN 9999 /SED 07-26-04/ZSER 5110000004 /RATE NR 1 UEPLX Unbundled Loop Voice Grade~ /TN 502 268-5444/AECN 9999**</CSR\_TEXT>

<CSR\_TEXT>**/SED 07-26-04/ZSER 5810000005 /RATE 28.27 1 UEPVF UNE Vertical Features Package~ /TN 502 268-5444/AECN 9999 /SED 07-26-04/ZSER 5F10000006 /RATE NR 1 UNECN CLEC Contact Name & Number, Provisioning Only, Zero-Rated~ /TN 502 268-5444 /ZRCI BELLSOUTH CAVE, BOJANGLES, 888 444-8888 /AECN 9999/SED 07-26-04 /ZSER 6610000007 /RATE NR ---COMPLETED ACTIVITY**</CSR\_TEXT>

<CSR\_TEXT>**5022685444RC 06-01-09 RATECHANGE 06-21-09 5022685444RC 05-23-09 RATECHANGE 05-24-09 5022685444RC 05-02-09 RATECHANGE 05-03-09 5022685444RC 04-25-09 RATECHANGE 04-26-09 5022685444RC 04-01-09 RATECHANGE 04-19-09 ---RMKS RMKR (A) 07-26-2004 CLEC AUTHORIZED FREEZE**</CSR\_TEXT>

</UNPARSED\_CSI\_RESP>

</m1:ATT\_UNPARSED\_CSI\_RESP>